



BETTER WAY OF MIAMI, INC.

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BETH LANG, R.N., C.A.P., L.C.S.W.
Executive Director

May 4, 2001

Mr. Robert Morgan II CEO
CyberSober.com
520 North Birch Rd.
Ft. Lauderdale, FL 33304

Dear Rob:

I want to let you know how pleased I am, and how happy our clinicians are, with the CyberSober programs.

As someone who has extensively investigated what's out there in clinical computer programming for a multi program, community based addiction service agency, I can tell you there's not a lot!

CyberSober is a real find, especially for a twelve step oriented program like Better Way. Its capability to access meeting information, online meetings, chat rooms, continuing care information, etc. for clients facing life-after-discharge, makes discharge planning so much easier and more effective. We have also set up computer stations with internet connections at our main site, at our apartment complex and, soon, at our thrift store several miles north of here. That way, clients are able to stay in touch even if they do not have a computer. I notice, however, for the younger alumni, that a computer is among the first things they purchase (right after a coffee-pot!) after discharge.

With CARF accreditation just around the corner for Better Way, we are really impressed with CyberSober's Outcome Study tracking ability, something impossible for us to do before. As you know, our population is not noted for staying in one place too long, even in recovery. Staff has not had a formal mechanism, until now, to systematically follow up and do any meaningful outcome assessment of our clients.

I consider CyberSober a unique and serious blessing for all of us trying to do a better job 'carrying the message' of recovery to those we serve. Many thanks to you for thinking of it and developing it! Please thank your support staff, too, for their support of my staff learning to make good use of the 'tools'. I look forward to continuing to work with you and wish you unlimited success in spreading the word about CyberSober.

Sincerely,

