



# Challenges

*An Intensive Relapse Treatment and Prevention Program for  
Chemical Dependency, Co-Occurring and Dual Diagnosed Disorders*

5100 Coconut Creek Parkway  
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[www.challenges-program.com](http://www.challenges-program.com)

*Providing Treatment for Addictions  
and Mental Health Conditions*

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*JCAHO Accredited  
State Licensed*

September 28, 2001

Mr. Robert Morgan, CEO  
CyberSober.com  
1650 S. Dixie Highway #110  
Boca Raton, FL 33432

Dear Rob,

I wanted to drop you a note to let you know what a pleasure it has been to work with your staff, and how happy we are with CyberSober.

The ability to locate twelve-step meetings for our clients leaving treatment has proven invaluable. We have noticed, during the discharge process, that being able to physically hand our clients a list of meetings with directions on where they are located has taken some of the fear out of returning home.

From a business standpoint, the time saved by our clinicians being able to simply log onto the Internet to locate meetings has enabled them to spend more time with the clients still in house. We have been able to include the individual client in their continuing care plan in a more hands-on and interactive way, so that they are in effect learning to manage their sobriety by utilizing the tools we have tried to provide them with.

As you know, Challenges specializes in Relapse Treatment and Prevention. With the addition of on-line meetings and outcome surveys, our Case Managers can monitor the success rates of clients much easier.

Challenges has always taken pride in offering the most current programs available and we feel that CyberSober was a perfect fit with our treatment model.

We are looking forward to expanding our relationship with CyberSober in the future with new and valuable programs.

Sincerely,

Karen Rainer  
Director of Business Development  
Challenges

*"A Commitment to Excellence in the Quality of Our Services"*