



## Lakeview Health Systems, L.L.C.

June 12, 2002

Robert Morgan  
Chief Executive Officer  
CyberSober  
1650 S. Dixie Highway, Suite 110  
Boca Raton, FL 33432

Dear Rob:

I would like to take this opportunity to share with you Lakeview Health System's recent success at our first full JCAHO Survey. Through the utilization of CyberSober we were able to demonstrate a high level of commitment to the needs of our patients and the discharge planning process. During the survey process issues discussed included: the continuum of care process, outcome issues, alumni support and the case management of our patients. As you know CyberSober's technology supports the above issues and facilitates a continued priority on the performance improvement process. Our overall score was 96.

Lakeview Health System's has issued approximately 250 passwords to our patients. Through your tracking system and the sub site developed by CyberSober we have been able to monitor our patients post discharge in a confidential manner and have a strong alumni presence on the web.

Again I would like to thank you and the CyberSober staff for participating in Lakeview Health System's continued success. We look forward to working with you and your staff in the future

Yours truly,

A handwritten signature in black ink, appearing to read 'Jjn Matney', written over a horizontal line.

Jjn Matney, LMHC, CAP  
Director  
Lakeview Health Systems